

LIKE NIGHT AND DAY

HEALTHCARE CUSTOMER | SOLARWINDS REPLACEMENT

Atria SENIOR LIVING

Customer: Atria Senior Living

Industry: Healthcare

Location: Louisville, KY USA

Co. Size: 20,000 residents and 12,500 employees across 28 states and 7 Canadian provinces

Working with NetLD has Been Like Night and Day

"With SolarWinds NCM, configuration management was an emergency backup that we rarely referenced and hated dealing with when needed."

"NetLD, on the other hand, has had a real impact on our network operations efficiency in ways we didn't expect to get from a configuration management software."

Ryan Brown, Senior Network Admin. Atria Senior Living

LogicVein

START FREE TRIAL



www.logicvein.com



U.S: sales@logicvein.com | 1- 833-564-4201 x1 | England • EMEA • APAC: sales@logicvein.com

CHALLENGES

Atria Senior Living, a leading provider of senior living communities, needed a reliable solution to back up their configurations in a mixed vendor environment. Their previous solution, SolarWinds Orion Network Configuration Manager (NCM), was often clunky and difficult to obtain support for

SOLUTION

Atria Senior Living discovered Net LineDancer (NetLD) as an alternative to their existing solution. They found the demo easy to set up, and within minutes of installing it, they were able to add devices and test the software.

After acquiring the full service, they quickly added all of their devices to the system and experienced immediate benefits

BENEFITS

- Improved efficiency**
netLD helped them discover over 80 devices with unsaved running configurations and save all of their configurations to flash and back them up with just one command
- Immediate benefits**
Once the full service was acquired, they were able to add all of their devices to the system quickly and saw an almost immediate benefit from the purchase of the software.
- Configuration management**
netLD helped them discover over 80 devices with unsaved running configurations, and they were able to save all of their configurations to flash and back them up with just one command.
- Streamlined user account management**
They were able to audit local user accounts on the devices, eliminate over 20 extra user accounts, and standardize passwords for the one account they wanted to allow.
- Software updates**
netLD allowed them to determine which devices were running out-of-date software versions, push updates to the ones that could be updated, and configure them to boot to the new code on the next cycle without any faults or failures
- Terminal proxy**
Atria Senior Living implemented the terminal proxy feature to allow helpdesk users access to view MAC address tables and other information without the risk of unauthorized changes