

REVOLUTIONIZING SEGA'S NETWORK MANAGEMENT WITH NET LINEDANCER

VIDEO GAME INDUSTRY | ZERO-TOUCH SUCCESS



Customer: Sega
Industry: Video Games
HQ: Tokyo, Japan
Net worth: \$4.42 Billion

"When we started, we were sending engineers overseas on-site to configure the network devices.

We were spending almost 30 minutes or more to configure a device depending on the operator's skill level, but Net LineDancer cut down the time to 5 minutes.

This relieved most of the administrator's burden. In the future, we'll be using historical configuration management with Zero-Touch."

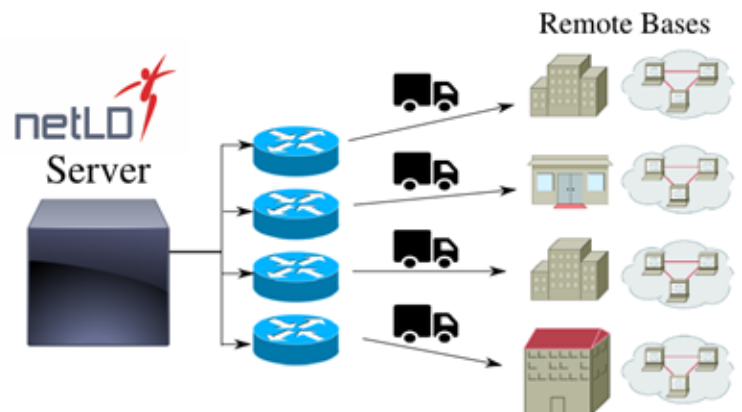
- Takashi Utsumi, Assistant Team Manager, Sega's Sales Support Team.

CHALLENGE

SEGA, a leading company in the game production market, faced challenges in managing its network devices across 200 stores in Asian countries. They required automatic configuration delivery to remote network devices (Cisco 861 or 851 routers) at initial installation to reduce costs and human errors in configuration

SOLUTION

LogicVein provided SEGA with Net LineDancer, a cutting-edge network management configuration software that automates the configuration distribution of devices. This innovative solution has helped revolutionize SEGA's network management domain, lifting engineers out of the "Dark Ages" of monotonous and error-prone tasks



BENEFITS

1

Reduced network configuration management costs

Automating configuration distribution of devices allowed SEGA to save on initial installation costs

2

Improved standardization of configurations

Remote management of configurations from their headquarters led to reduced configuration errors and improved standardization

3

Reduced engineers' working hours

Net LineDancer reduced the time spent by engineers to configure devices to one-sixth, making operations more efficient

LogicVein

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U.S: sales@logicvein.com | 1- 833-564-4201 x1 | England • EMEA • APAC: sales@logicvein.com